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PATENT**

Practitioner's Docket No.: 830_011

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of: REYNOLDS, Richard, BROOM, Simon and BARRETT, Paul

Serial No.: 10/758,053

Group Art Unit: 2857

Filed: January 15, 2004

Examiner: Craig S. MILLER

Confirmation No.: 5101

For: **QUALITY ASSESSMENT TOOL**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

STATUS INQUIRY

Sir:

Eighteen months have passed since the filing of this application on January 15, 2004.
No communication has been received from the Patent and Trademark Office indicating action on this application.

Please advise the undersigned when applicants can expect to receive an action for this application.

Respectfully submitted,



Kevin C. Brown
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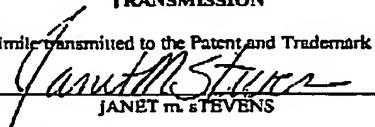
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**CERTIFICATION OF FACSIMILE
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I hereby certify that this paper is being facsimile transmitted to the Patent and Trademark Office on July 15, 2005 at (511) 273-8300.



JANET M. STEVENS